ROOF WATERPROOFING

Roof Leaking Now? What to Do While You Arrange Help

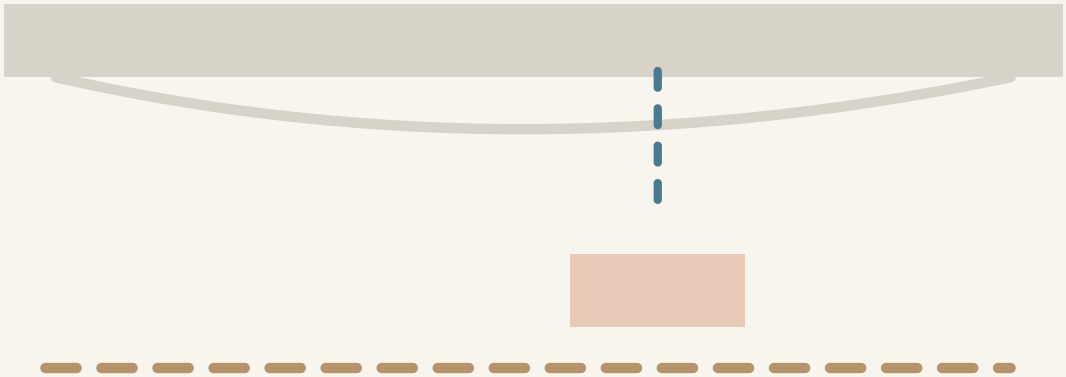
By DirectHome Team Updated 15 September 2026 4 min read Explore our roof waterproofing service ↗

If water is coming through the ceiling, keep people away from the affected area and from any wet electrical fittings. Do not climb onto the roof or open the ceiling to find the leak. Arrange professional help, protect belongings only where it is safe, and record what you can see from a safe position to help the inspection.

Need advice for your home? WhatsApp our team ↗



First protect the people below

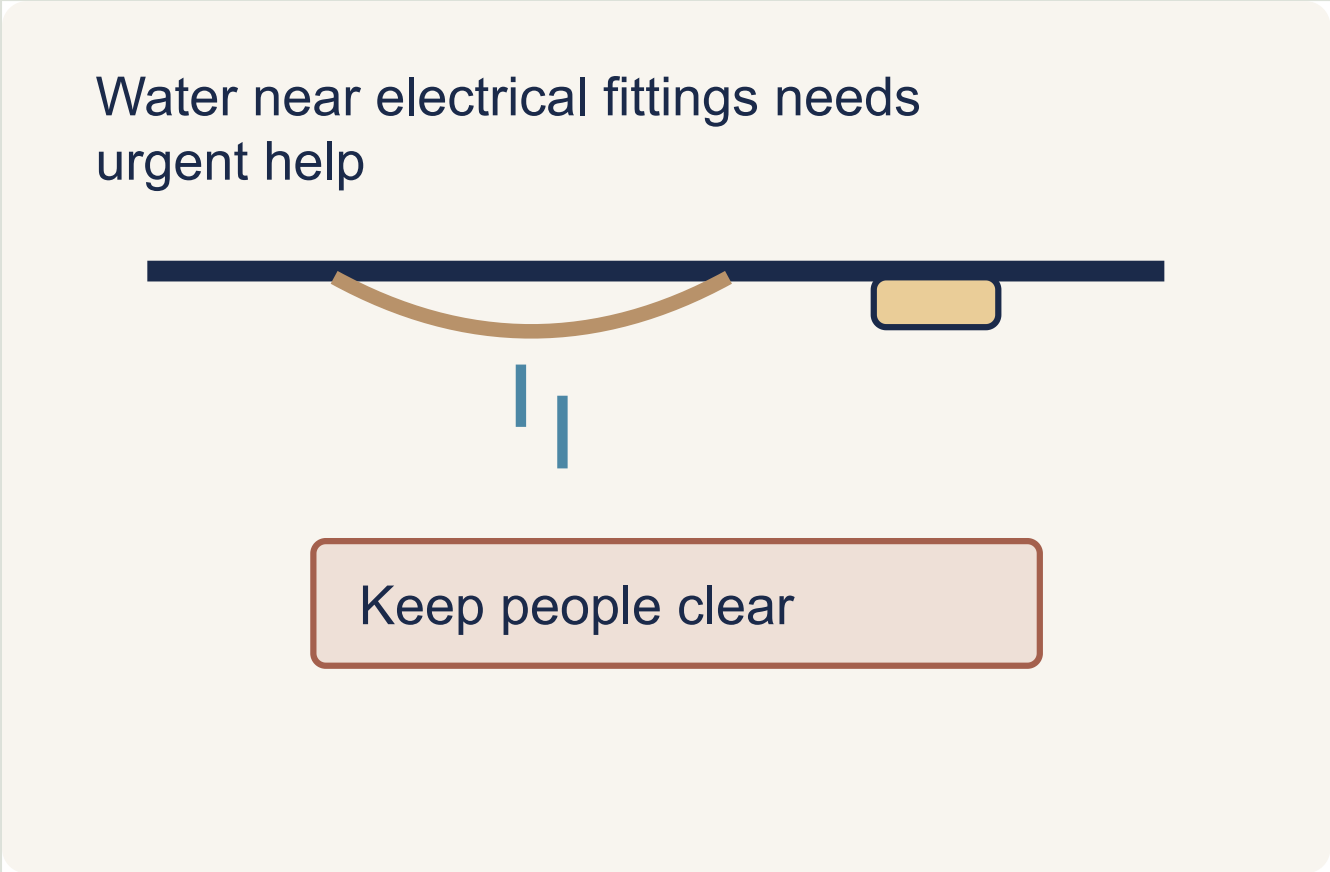


Keep the affected area clear

Sagging or water near electrics:
seek prompt professional assistance.

Keep people away from sagging ceilings and water near electrical fittings, and seek prompt professional assistance.

First Hour: Protect People and Electricals

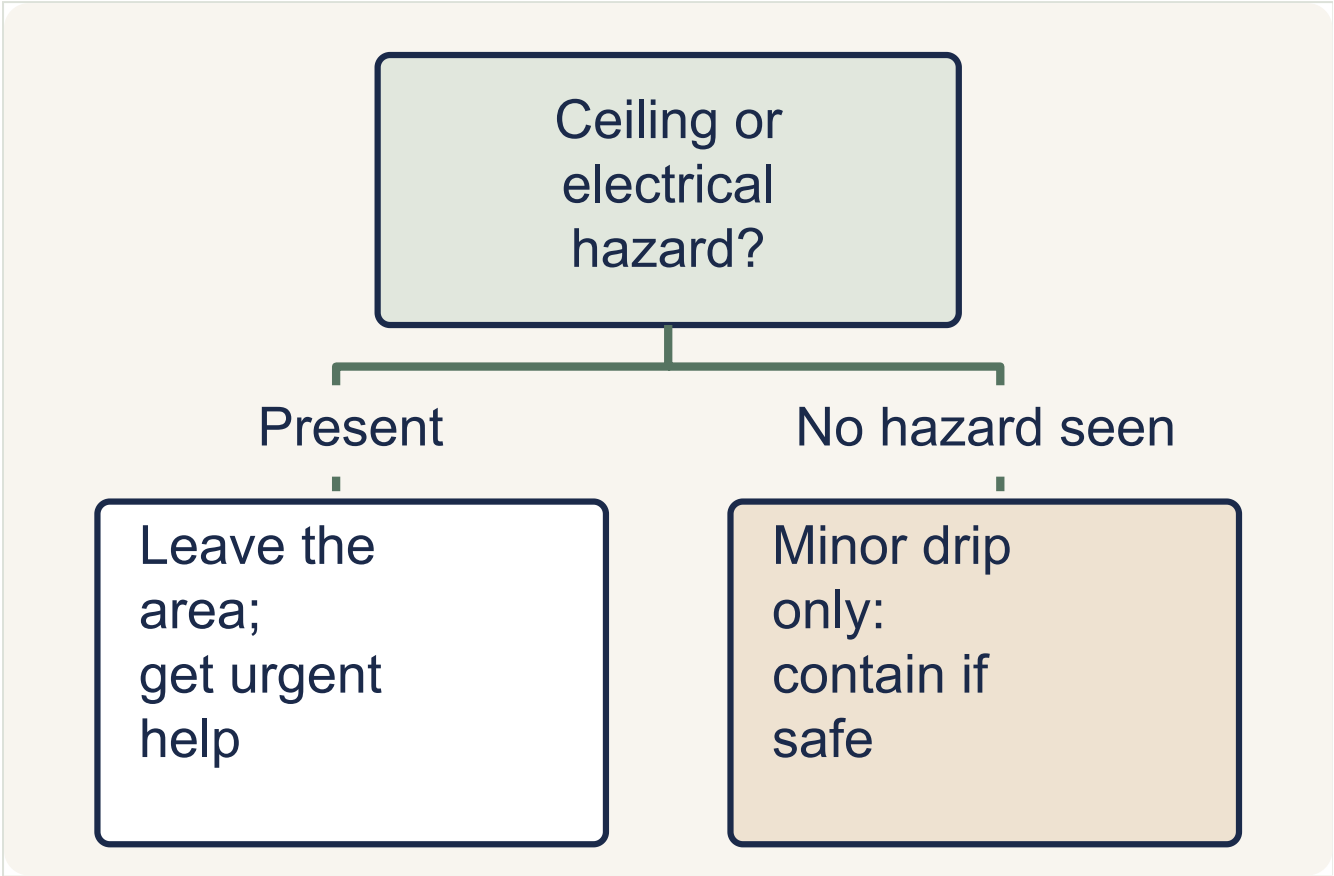


Keep people clear when water reaches electrical fittings or the ceiling appears damaged.

A roof leak in Singapore tends to show up first as a damp patch on the ceiling, sometimes followed by a drip, and during heavy storms by a steady stream. The single most urgent risk is water reaching an electrical fitting: a downlight, a ceiling fan, or a power point.

Keep everyone away from water-damaged electrical fittings. Switch off the supply only if the consumer unit and the route to it are dry and safe to reach. If there is any doubt, keep clear and call for professional help. Do not enter a wet or damaged area to retrieve belongings.

Catch the Water



A ceiling or electrical hazard calls for keeping clear and urgent help; even a minor drip should only be contained when safe.

For a minor drip with no sagging ceiling or nearby electrical risk, a container can limit damage if it can be placed safely. Keep the route clear and avoid standing under the leak. If the ceiling changes shape or the damage spreads, leave the affected area and arrange urgent professional assessment.

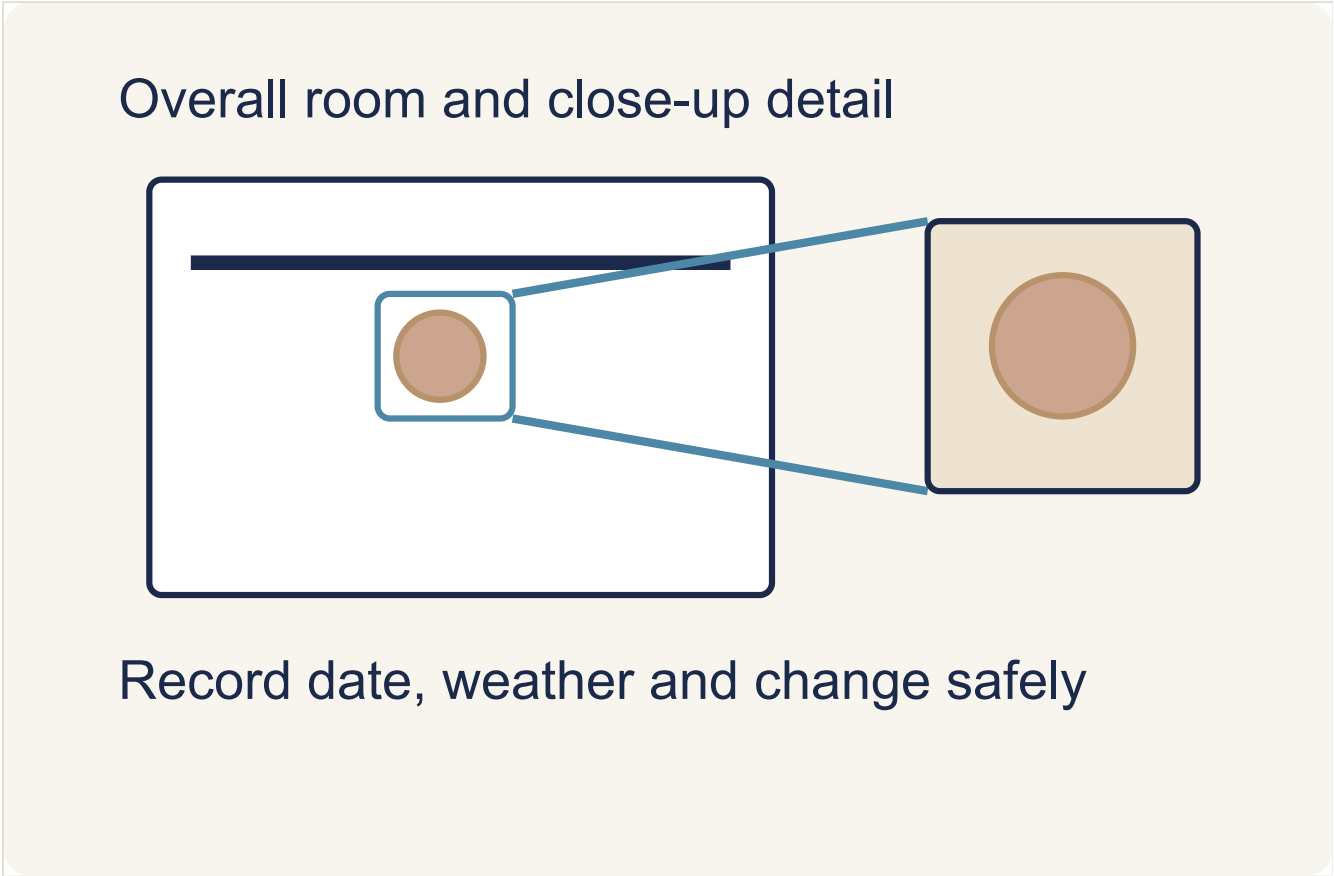
If the ceiling is bulging or sagging, keep people out of the affected room and arrange urgent professional assessment. Do not pierce, push or work beneath the damaged ceiling. The condition of the ceiling and anything above it cannot be established safely from the visible bulge.

Need advice for your home?

Tell us what you need on WhatsApp and send a few photos. We'll arrange a free site assessment, then give you a fixed-price quote within 3 to 5 working days.

WhatsApp us Try the free cost estimator

Document Everything for Insurance and the Contractor



Record the overall room and exact damaged area from a safe location, with the date and weather.

If you can do so from a safe, unaffected position, photograph the leak and visible damage and note the time and weather. Keep everyone clear of damaged ceilings and electrical fittings. Do not approach a hazardous area to collect evidence for an insurer or contractor.

Check your own insurance policy and contact the insurer about notification and damage-limitation requirements. Storm damage, gradual deterioration and maintenance defects may be treated differently. Keep receipts and the contractor's findings without assuming reimbursement.

What Not to Do



Leave roof access to equipped professionals and do not climb onto a wet roof.

Do not climb onto the roof to inspect or patch it. Wet surfaces, unprotected edges and fragile coverings can make access dangerous even after rain stops. Roof assessment and temporary protection should be arranged by a contractor with suitable access and fall protection.

Before accepting a patch repair, ask what has been identified as the source of the leak and whether the proposed material is compatible with the existing roof system. Check the current warranty conditions. A patch that does not address the cause can leave the leak unresolved.

The Day After: Diagnosis Before Repair



Temporary protection manages the immediate exposure. Finding the source determines the permanent repair that follows.

Once the rain stops, the priority is finding where the water actually got in, which is rarely directly above where it dripped inside. Water travels along the underside of slabs and inside ceiling voids before finding a drop point.

A contractor may use moisture measurements or controlled testing to investigate the entry path after checking that the test is suitable for the building. This is professional diagnostic work, not a reason to climb up with a hose. Ask how the finding connects to the proposed repair before authorising a full recoat.

The room where water appears may be some distance from its entry point because water can follow a slab, beam or concealed joint. A patch directly above the drip may miss that route. The useful sequence is to make the affected area safe, preserve a record of the rain-related behaviour and investigate the route before fixing the final scope. Temporary weather protection and a durable repair have different purposes and should be described separately.

> Once the immediate risk has been addressed, record the visible signs for the inspection. 5 Signs Your Roof Needs Waterproofing →

Calling DirectHome

For a contained leak without immediate danger, send DirectHome photos taken safely and a description of when it began to discuss a roof assessment. Confirm availability and any assessment charges before booking.

If water is near electrics, the ceiling is sagging or structural damage is suspected, leave the affected area and seek urgent professional help. Do not wait for a routine WhatsApp reply or assume an overnight response is available. For an immediate threat to life or fire, call the emergency services.

More on roof waterproofing

Article Water Pooling on Your Roof? Waterproofing Alone May Not Fix It

Article Can Roof Waterproofing Be Done in the Rain?

Article Roof Waterproofing Maintenance: What an Inspection Should Cover

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